

Meeting in the Customer Advisory Board for Nord Pool Spot AS

**Place/date: Oslo/Lysaker 30th November from 10:00 – 15:00 local time
at Nord Pool Spot's offices in Vollsveien 17B at Lysaker, Norway**

Suggested agenda for the meeting

11/11 Comments to the agenda

12/11 Status, trade and operations

- Market status
- Baltic market development
- Results from launch of four bidding areas in Sweden 1st November 2011
- Establishing price coupling between Nordic, Central Western Europe and UK

13/11 Integrating the Nordic balancing market

- TSO presentation of the project and discussion.

14/11 Product and market development Nordic/Baltic

- Holistic view on Nordic/Baltic market development
- How to align Nord Pool Spot's strategic initiatives with the structural framework

15/11 Market Surveillance

- New UMM application – new thinking

16/11 Nord Pool Spot in the United Kingdom

- Development of the N2EX market in the UK 2011

17/11 Customer satisfaction survey 2011

- Key results from survey 2011

18/11 AOB

Kind Regards,
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